

COBIT 5® Assessor Course (3 days)

Course Description

This is the official ISACA/APMG 3-day, case-study based, classroom course that IT Governance Ltd is APMG-accredited to deliver. It includes in the final 2.5 hours of the course the ISACA/APMG *COBIT 5 Assessor* exam that leads to the ISACA/APMG COBIT 5 Assessor Certificate. It is an open book exam using the ISACA guides: *Assessor Guide: Using COBIT 5* and the *Process Assessment Model (PAM): Using COBIT 5*.

The Assessor training and certification is a 'Practitioner-Level training and certification course' that focuses on 'how' to apply the PAM and 'how' to analyse the results. The course is designed for those individuals who have a fundamental working knowledge of COBIT 5 and now seek guidance on how to assess COBIT 5 to support governance initiatives and IT management practices in their own enterprise or to conduct formal assessments of client's enterprises.

In addition to a course workbook, delegates also receive two ISACA publications:

- *Assessor Guide: Using COBIT 5*
- *Process Assessment Model (PAM): Using COBIT 5*

The course is presented by Dr Geoff Harmer who has been an ISACA/APMG-licensed COBIT Trainer since 2006. IT Governance Ltd is an APMG-accredited training organisation (ATO) for COBIT 5.

A successful practitioner candidate who gains the COBIT 5 Assessor Certificate will be able to apply to ISACA to become an assessor or a lead assessor and apply to be awarded the full ISACA COBIT 5 Certified Assessor certification if they can supply further proof of the competences required by ISACA.

(see <http://www.isaca.org/COBIT/Pages/COBIT-5-Certified-Assessor-Program.aspx>)

Target Audience

Internal & external auditors who want to add process capability assessments to the scope of their audits.

IT auditors who want to add process capability assessments to the scope of their audits.

Consultants who wish to be permitted to perform independent process assessments on behalf of their clients.

Prerequisites

It is a pre-requisite for attending this course and sitting the exam that delegates already hold the COBIT 5 Foundation Certificate which can be gained by attending our ISACA-accredited COBIT 5 Foundation course (2 days) which includes the ISACA *COBIT 5 Foundation* exam.

Learning Objectives

Upon the successful completion of this training course and exam, candidates will be able to:

- Perform a process capability assessment using the *Assessor Guide: Using COBIT 5*
- Apply the Process Assessment Model (PAM) in performing a process capability assessment.
Specifically:
 - Use the Process Reference Model (PRM), in particular to be able to apply the 37 processes outlined in the PRM.
 - Apply and analyse the measurement model in assessing process capability levels.
 - Apply and analyse the capability dimension using generic criteria outlined in the PAM.

- Identify and assess the roles and responsibilities in the process capability assessment process.
- Perform and assess the 7 steps outlined in the Assessor Guide.
Specifically how to:
 - Initiate a process assessment.
 - Scope an assessment, using the tools provided and the PAM for the selection of the appropriate processes.
 - Plan and Brief the teams.
 - Collect and Validate the data.
 - Conduct a process attribute rating.
 - Report the findings of the assessment.

It is a scenario driven course illustrating the necessary practices to become a successful assessor of IT governance implementation based on COBIT 5. Exercises and practice exam questions are used and discussed throughout the course to gain experience of the process capability assessment approach and gain the ability to conduct assessments.

Course Presenter

Dr Geoff Harmer is the founder and principal of Maat Consulting Ltd, an independent provider of education and consultancy founded in 2004 that specialises in best practices for IT governance and IT service management. He has over 30 years of experience in the IT sector and has been awarded Chartered Engineer (CEng), Fellow of the British Computer Society (FBCS), Chartered Information Technology Professional (CITP) and Certified in the Governance of Enterprise IT (CGEIT) status.

He holds:

- licensed-lecturer status with ISACA/APMG for COBIT 5 for all three COBIT 5 courses - Foundation, Assessor and Implementation. He has been presenting official COBIT courses and running IT governance workshops since 2006;
- accredited-lecturer status with BCS Professional Certifications for ITIL and he has been presenting accredited ITIL courses and running ITSM workshops since 2001;
- accredited-trainer status with APMG for ISO 20000 and he has been presenting accredited advanced ISO 20000 courses for consultants and auditors since 2006.

He is also an Associate Lecturer in Technology with the UK Open University, a post he has held since 1999.

Comments on Geoff Harmer's COBIT Courses

"Showed passion for the subject"

CIO, Port Authority, Australia

"Great – most useful course I've been on in years"

Head of IT, major UK city's public housing management company

"Great instructor! Provided insights and memory aids"

Business leader, international credit card company, USA

"Very useful and I see opportunities implementing what's in the course"

Process and Quality Management Manager, Middle-East airline

"Outstanding knowledge shown by the instructor"

Enterprise Architect, UK