

## COBIT 5® Implementation Course (3 days)

### Course Description

This is the ISACA/APMG-defined, 3-day, case-study based, classroom course using content with the permission of ISACA/APMG and includes in the final 2.5 hours of the course the ISACA/APMG *COBIT 5 Implementation* exam that leads to the ISACA/APMG certificate. It is an open book exam using the *ISACA COBIT 5: Implementation* guide. The course is designed for those individuals who have a fundamental working knowledge of COBIT 5 and now seek guidance on how to implement COBIT 5 to support governance initiatives and IT management practices.

This is a 'Practitioner-Level training course' that focuses on 'how' to apply COBIT 5 (the framework and Enabling Process guides) and 'how' to analyse the results.

In addition to a course workbook, delegates also receive two ISACA publications:

- *COBIT 5: Implementation Guide*
- *COBIT 5: Enabling Processes*

The course is presented by Dr Geoff Harmer who has been an ISACA/APMG- licensed COBIT Trainer since 2006. IT Governance Ltd is an APMG-accredited training organisation (ATO) for COBIT 5.

### Target Audience

**Consultants** who want to learn how to implement, or use COBIT 5 for different scenarios for a client initiative.

**IT practitioners** who want practitioner-level training and an appreciation of how to use COBIT 5 for different organisational scenarios.

**Business managers** who want to have a more practical appreciation of how to apply COBIT 5 to specific business problems, pain points, trigger events and risk scenarios.

### Prerequisites

It is a pre-requisite for attending this course and sitting the exam that delegates already hold the COBIT 5 Foundation Certificate which can be gained by attending our ISACA-defined COBIT 5 Foundation course (2 days) which includes the *ISACA COBIT 5 Foundation* exam.

### Learning Objectives

On completion of this training and exam, candidates will be able to apply the COBIT 5 good practice continual improvement lifecycle approach to Governance of Enterprise IT (GEIT), tailored to suit the needs of a specific enterprise.

In particular:

- Analyse the enterprise drivers
- Apply the implementation challenges, their root causes and success factors
- Assess current process capability
- Determine target process capability
- Scope and plan improvements
- Consider practical implementation factors
- Identify and avoid potential pitfalls
- Leverage the latest good practices

## Course Outline

### COBIT® Implementation Course

- Apply the COBIT 5 continual improvement lifecycle approach to address these requirements and establish and maintain a sustainable approach to governing and managing enterprise IT as “normal business practice”.

This training is an interactive session illustrating the implementation of the COBIT 5 framework for supporting Enterprise Governance of IT. It will provide a step through approach of the full life cycle of COBIT 5 by identifying needs through the implementation and sustenance of process to enable governance of IT processes in support of the business strategies, and then recycling back to a continual process in repeating these practices. It is a case study driven training course illustrating the necessary practices to be successful in IT governance implementation and it includes 5 group exercises.

## Course Presenter

Dr Geoff Harmer is the founder and principal of Maat Consulting Ltd, an independent provider of education and consultancy founded in 2004 that specialises in best practices for IT governance and IT service management. He has 30 years of experience in the IT sector and has been awarded Chartered Engineer (CEng), Fellow of the British Computer Society (FBCS), Chartered Information Technology Professional (CITP) and Certified in the Governance of Enterprise IT (CGEIT) status.

He holds:

- licensed-lecturer status with ISACA/APMG for COBIT 5 and he has been presenting official COBIT courses and running IT governance workshops since 2006;
- accredited-lecturer status with BCS Professional Certifications for ITIL and he has been presenting accredited ITIL courses and running ITSM workshops since 2001;
- accredited-trainer status with APMG for ISO 20000 and he has been presenting accredited advanced ISO 20000 courses for consultants and auditors since 2006.

He is also an Associate Lecturer in Technology with the UK Open University, a post he has held since 1999.

## Comments on Geoff Harmer's COBIT Courses

*“Showed passion for the subject”*

*CIO, Port Authority, Australia*

*“Great – most useful course I’ve been on in years”*

*Head of IT, major UK city’s public housing management company*

*“Valuable and useful for my work as an executive in an IT services company”*

*CFO, IT services company, Australia*

*“Great instructor! Provided insights and memory aids”*

*Business leader, international credit card company, USA*

*“Very useful and I see opportunities implementing what’s in the course”*

*Process and Quality Management Manager, Middle-East airline*

*“Balanced approach. Refreshed the learning giving opportunities for everyone to participate, setting right examples on each of the COBIT topics. Very good and I would like to recommend to colleagues in my organisation and outside my organisation”.*

*Project manager, leading global computer manufacturer and IT services company, Singapore*

*“Outstanding knowledge shown by the instructor”*

*Enterprise Architect, UK*